

TERMS OF USE

Revision Date: March 6, 2021

1.0 Overview

The Terms Of Use ("TOU") policies apply exclusively to you (the "User"), Project Launchpad ("PLP"), your use of PLP's Website ("Website") and any information, products, or services provided on or through the Website. By using the Website (other than to read the TOU or a revision to the TOU for the first time), you acknowledge that you have read, fully understand, agree to, and agree to comply with all of the terms and conditions stated herein.

If you do not agree with and accept these terms, you are not allowed to use the Website

PLP reserves the right to change the TOU from time to time and will post a new revision date at the top of the TOU each time a change is made. You should check the revision date each time that you use the Website and review the TOU if a revision has been made since your last visit. The posted TOU is binding on you at the time you use the Website and you must not use the Website if you disagree with the TOU posted at the time of your visit. The most current version of the TOU can be reviewed by clicking on the "Terms Of Use" hyperlink located at the bottom of the Website screens.

2.0 Definitions

2.1 Project Launch Pad (PLP)

This means any person or entity that is involved with ownership, management or operation of PLP, including associated: companies, employees, management, staff, consultants, corporate directors and corporate officers.

2.2 Website

This means PLP's online website located at www.projectlaunchpad.com and all associated Website Content provided, downloaded, or made available when using the website.

2.3 Proprietary Information

This means all documents, information, property, products, and services owned, licensed or offered directly or indirectly by PLP on or through the Website, including: graphics, pictures, text, menus, forms, controls, features, widgets, documents, plug-ins, toolbars, operational features, product listings, project descriptions and links, website design, slogans and Copyrighted Material.

Copyrighted Material is artistic work or other material that is currently owned or licensed by a person or entity, including: project plans, project buy recommendations, build tips, slide presentations, videos, pictures, writing, trademarks, books, ads, maps, dramatic works, photographs, lyrics, music, sound recordings, software and website designs.

2.4 Personal Information

This means any User or Associate information that has been provided to PLP in confidence and is not available as Public Information. Some examples include: date of birth, home address, email address and social security number.

2.5 Public Information

This means any non Proprietary Material and non Personal Information that can be found in the public areas of the Website, including: entries made in the comment sections or forums. In addition, this includes any related information that can be found in other public venues or outlets, including: broadcast outlets and media, print media and social websites.

2.6 Inappropriate Material

This means any type of material (e.g. files, documents, pictures, messages, letters, emails) sent to PLP which could be directly or indirectly considered to be harmful to the PLP servers or User computers, or not suitable for reading or viewing. This includes any material that:

- is hateful, threatening, pornographic, graphic, violent, racist, profane, defamatory, obscene, indecent, unlawful, or intimidating to others
- promotes destructive behavior, such as, self abuse, elderly abuse, spousal abuse, violence, suicide, and incest
- promotes destructive items, such as, illegal drugs, tobacco, excessive alcohol, weapons, destructive devices, and controlled substances
- projects a destructive, degrading, unethical, illegal or negative impression relating to PLP, Users, Associates, or Clients or their respective products and services
- is unauthorized Copyrighted Material
- infringes on the rights of others
- is sensitive or unauthorized information about others
- is information that could cause emotional or financial harm (e.g. financial documents, photos, correspondence, ID documents, etc.)
- promotes or depicts child abuse or child pornography
- is or contains destructive or malicious communication or software elements, including, virus, spam, spyware, harvesting bots, robots, spiders, scrapers, worms, time bombs, Trojan horses cancelbots, corrupted files, or any other similar software or programs that could damage the operation of the Website or another's computer or property.

2.7 Communication Platform

This means the tools and services provided as a part of the Website to assist Users in communicating with each other, including: bulletin boards, chat areas, forums, comment fields, collaboration fields, and personal profile fields.

2.8 Exclusive License

This means an irrevocable, transferable, royalty free, worldwide, exclusive license to use the specified service, product or information, for the specified time period and in any manner desired by the licensee, including, sublicense, display, assign, modify, or repurpose.

2.9 Non-exclusive License

This means an irrevocable, nontransferable, royalty free, worldwide, non-exclusive license to use the specified service, product or information, for the specified time period and in any manner desired by the licensee, including, sublicense, display, assign, modify, or repurpose.

2.10 User

This means any qualified person that has completed registration with PLP by: 1) passing a Captcha quiz to enter the Website, 2) agreeing to the PLP's Privacy Policy and Terms of Use and 3) submitting an email address and password that is validated and accepted by PLP.

Applicants must meet all of the following conditions in order to qualify for registration:

- Must be a nonminor person (e.g. at least 18 years old in most areas)
- Must reside in a jurisdiction which legally allows for PLP Website participation
- Must submit accurate, complete and up-to-date contact and profile information

2.11 User Suggestions

This refers to any solicited or unsolicited suggestion submitted to PLP by a User or Associate, including: ideas for new projects, suggestions for improving an existing design, tips on project assembly and new website features.

2.12 Associates

This means any person or entity that is involved with PLP from the standpoint of operating the business, including: 1) affiliate companies, business partners, consultants, vendors, software development companies, financing companies, subsidiaries, third party content providers, licensors, investors, shareholders, and 2) their respective employees, management, staff, consultants, sales reps, families, friends, corporate directors, and corporate officers.

2.13 Inappropriate Behavior

This refers to actions taken by any User which could be considered immoral, unethical, illegal, or indecent, including:

- Disrespecting or disregarding the rights and property of others, including: Users and Associates
- Copying, distributing, or using Copyrighted Material without permission from the owner of such material
- Using material owned by others in inappropriate ways, which includes: 1) illegal, 2) unethical, 3) misleading, 4) self gaining, 5) degrading, 6) malicious, 7) discriminatory, 8) threatening, 9) abusive, 10) defamatory, 11) invasive of privacy or publicity rights, 12) vulgar, 13) obscene, 14) profane or otherwise objectionable, 15) conduct, or encouraged conduct, that could constitute a criminal offense, 16) in violation of any law or third party Trademark or Copyright, 17) unauthorized commercial applications, or 18) in a way that could give rise to civil liability
- Harming, attacking, overburdening, inhibiting, or impairing operation of the Website
- Using the Website to harm, bully, intimidate, or take advantage of others
- Submitting Inappropriate Material
- Acting in a manner that, in PLP 's opinion, restricts or inhibits any other User from using or enjoying the Website
- Using the Website to solicit others to become subscribers of other on-line companies that compete with PLP

3.0 User Policies

You agree to act in a responsible and professional manner when using the Website, including : refraining from participating in Inappropriate Behavior or submitting Inappropriate Material. PLP reserves the right to terminate Website access for any User that violates these policies.

3.1 Website Content

You may view and download Website Content for your own personal use. Except as otherwise expressly permitted under copyright law, you are not allowed to distribute, publish or use Website Content for commercial purposes without the express permission of PLP. In addition, you may not participate in the transfer or sale, create derivative works, or in any way exploit any of the Website Content, in whole or in part.

You acknowledge and agree that you do not acquire any ownership rights by viewing, downloading or copying Website Content. Unless specifically stated, nothing in the TOU shall be construed as conferring any type of ownership, license, or other rights with regard to Website Content

3.2 Hyperlinks To Third Party Websites

The Website provides various hyperlinks, some of which can take Users to third party websites. In addition, hyperlinks can be used by third party websites to bring viewers to PLP's Website. These linked sites are not under the control of PLP and PLP is not responsible for any issues related to the linked website, including: the contents of linked sites, the contents of sites linked to a linked site, or any changes or updates to such linked sites. PLP is not responsible for webcasting or any other form of transmission received from any linked site. PLP supports hyperlink interaction only as a convenience and this does not in any way imply endorsement of any third party site by PLP. When you leave the PLP Website, the PLP TOU no longer applies and you then must operate under the policies of the linked website.

3.3 Third Party Information

PLP is not a publisher of content supplied by third parties and therefore PLP has no editorial control over such content. Any opinions, advice, suggestions, statements, services, offers, or other information or content expressed or made available by third parties, including information providers or Website Users, are those of the respective author(s) or distributor(s) and not of PLP. PLP cannot guarantee the accuracy, completeness, or usefulness of any content, nor its merchantability or fitness for any particular purpose.

In many instances, the content available through the Website represents the opinions and judgments of the respective information provider. PLP neither endorses nor is responsible for the accuracy or reliability of any opinions, advice, or statements made on the Website by anyone other than an authorized PLP spokesperson while acting in his/her official capacity. Under no circumstance shall PLP be liable for any loss or damage caused by your reliance on information obtained from or through the Website. It is your responsibility to evaluate the accuracy, completeness, or usefulness of any information, opinion, advice or other content provided by a third party or made available on the Website.

3.4 User Assets

You are fully responsible for obtaining, operating, maintaining, and keeping secure all assets needed to access and use the PLP Website, including but not limited to, equipment, hardware, software, internet connections, and internet accounts. You agree that PLP shall not be liable for any problems associated

with your assets or the use of such assets, including, connection problems, downtime, and lost opportunities.

3.5 Proprietary Information

All Proprietary Information (e.g. project plans, build tips) that is made available to view or download, directly or indirectly, from the Website is the property and copyrighted work of PLP and/or its suppliers and its use is governed by the terms of the TOU.

Proprietary Information is made available for your own use only. Any redistribution of Proprietary Information, without PLP's written consent, is expressly prohibited by law and may result in severe civil and criminal penalties. Without limiting the foregoing, copying Proprietary Information on to any other server or location for the purpose of further reproduction or redistribution is expressly prohibited.

Proprietary Information is provided without any guarantees and PLP disclaims all warranties and conditions with regard to Proprietary Information, including all warranties and conditions of merchantability, whether express, implied or statutory, fitness for a particular purpose, title and non-infringement. In addition, PLP does not make any assurances with regard to the accuracy or success of the results that is derived from using such Proprietary Information.

Under no circumstances shall PLP and/or PLP's respective Associates be held liable for any direct, indirect, or consequential damages resulting from the loss of use, data or profits, whether in an action of contract, negligence or other tortious action, arising out of or in connection with the use or performance of the Website or Proprietary Information.

3.6 Policy On User Suggestions

PLP will accept your suggestions under the following conditions:

- PLP is under no obligation to acknowledge or use your suggestions;
- If PLP decides to use your suggestions, PLP shall receive an immediate, fully paid, Non-exclusive License to use your suggestions or a modification of your suggestions, as desired, for an unlimited period of time;
- PLP is under no obligation to give you compensation for your suggestions; and
- You shall hold PLP harmless for any and all liability arising from rejecting, accepting and/or using your suggestions.

4.0 Website Policies

You must act in a responsible and professional manner when using the Website. You agree to refrain from participating in Inappropriate Behavior and submitting Inappropriate Material to the Website. PLP reserves the right to terminate Website access for any User that violates this policy.

4.1 Registration

Any qualified person can register to become a PLP User by: 1) passing a Captcha quiz to enter the Website, 2) agreeing to the PLP's Privacy Policy and Terms of Use and 3) submitting an email address and password that is validated and accepted by PLP.

You must meet all of the following conditions in order to qualify for registration:

- You must be a nonminor person (e.g. at least 18 years old in most areas);

- You must reside in a jurisdiction which legally allows for PLP Website participation; and
- You must submit accurate, complete and up-to-date contact and profile information.

After registration, you will have full access to Website features, which includes: 1) viewing, downloading and using project plans, 2) using recommended product links and 3) using Communication Platforms.

Any use of the Website by minors is strictly prohibited.

Use of the Website is provided free of charge.

PLP reserves the right to deny new registrations or terminate existing registrations, with or without cause, at anytime, at PLP's sole discretion.

If you are registering on behalf of another person or entity (e.g. company, group, school, organization, trust), then you represent and warrant by performing the registration that: 1) you are fully and legally authorized to bind the associated entity to PLP's Privacy Policy and Terms of Use and 2) you fully agree with PLP's Privacy Policy and Terms of Use on behalf of the entity.

You are entirely responsible for: 1) keeping your profile information accurate and up to date, 2) maintaining the confidentiality of your password and account, 3) all activities that occur under your account, and 4) immediately notifying PLP of any unauthorized use of your account or any other breach of security.

PLP is not liable for any loss that you may incur as a result of someone else using your password, profile information, or account information, either with or without your knowledge. However, you could be held liable for losses incurred by PLP, or a third party, as a result of someone else using your password, account, or account information. You agree to keep your password confidential and not to use anyone else's password or other account information, at any time, without the permission of the account holder.

PLP reserves the right to immediately terminate your access to the Website if you violate any of these policies or take other actions which are deemed by PLP to be inappropriate. In addition, PLP reserves the right to make exceptions, on a case by case basis, to the above stated requirements.

4.2 Privacy

PLP operates the Website in accordance with its Privacy Policy, which is incorporated into the TOU by reference. By accepting this TOU, you are accepting the Privacy Policy.

4.3 Communication Platform

PLP provides the Communication Platform (e.g. forums, comment fields, collaboration fields) to assist Users in using and enjoying the Website. You agree to use the Communication Platform only to post, send and receive Communication Material that is appropriate. By way of example, and not as a limitation, you agree that when using the Communication Platform, you will not:

- use the Communication Platform in connection with surveys, contests, pyramid schemes, chain letters, junk email, spamming or any duplicative or unsolicited messages (commercial or otherwise);
- defame, abuse, harass, stalk, threaten or otherwise violate the rights or privacy of others;
- publish, post, upload, distribute, disseminate or otherwise make available Inappropriate Material;

- advertise or offer to sell or buy any goods or services for any third party business purpose, unless instructions specifically allow such messages;
- upload any file from any third party source that you know, or reasonably should know, cannot be legally reproduced, displayed, performed, and/or distributed in such manner;
- falsify or delete any copyright management information, such as: author attributions, legal or other proper notices, proprietary designations, or labels of the origin or source of software;
- restrict or inhibit any other User from using and enjoying the Communication Platform;
- participate in Inappropriate Behavior when using the Communication Platform;
- violate any code of conduct or other guidelines which may be applicable to a third party communication platform;
- harvest or otherwise collect information about others, including email addresses;
- violate any applicable laws or regulations; and/or
- create a false identity for the purpose of misleading others.

PLP has no obligation to monitor the Communication Platform. However, PLP reserves the right to review materials posted on the Communication Platform and to remove or modify any such materials in its sole discretion. PLP reserves the right to terminate your access to any or all of the Communication Platform functions at any time, without notice, for any reason whatsoever. PLP reserves the right at all times to disclose any information as it deems necessary to satisfy any applicable law, regulation, legal process or governmental request; or to edit, refuse to post or to remove any information or materials, in whole or in part, in PLP's sole discretion.

Materials uploaded to the Communication Platform may be subject to posted limitations on usage, reproduction and/or dissemination. You are responsible for adhering to such limitations if you download such materials.

You must use caution when giving out any personally identifiable information when using the Communication Platform. PLP does not control, endorse, nor necessarily agree with the content, messages or information generated by third parties and used with the Communication Platform, and therefore, PLP specifically disclaims any liability with regard to the Communication Platform and any actions resulting from your use of the Communication Platform.

PLP does not claim ownership to Communication Material uploaded to the Communication Platform. However, by uploading such material, you thereby grant PLP a Non-exclusive License to use the Communication Material for an indefinite period of time and for any purpose.

4.4.2 Project Plans

By using Project Plans and related content, you acknowledge that: you have read and agree with all of the terms and conditions set forth in the TOU; you agree to be bound by all of the terms and conditions set forth in the TOU; you represent and warrant that you satisfy all of the registration qualification requirements; you understand and agree that there is no guarantee for a successful outcome when building a PLP sponsored project; you agree to hold PLP and Associates completely and fully harmless with respect to all aspects of all projects; you agree to indemnify and release PLP and Associates from any liability whatsoever, and waive any and all causes of action related to any claims, cost, injuries, loss of property, loss of life, or loss or damage of any kind arising out of or in connection with using the Website and/or participating in one or more of the projects.

5.0 General Terms

5.1 Indemnification

You agree to defend, indemnify and hold harmless PLP, Associates and other Users from and against any and all direct and indirect claims, damages, costs, liabilities, and expenses; and all associated attorney fees arising out of the use of the Website and Communication Platform.

5.2 Disclaimers

You understand and agree to the following disclaimers:

A. You expressly agree that use of the Website is at your sole risk. PLP and/or PLP's Associates do not warrant: 1) that the Website and Website content will be uninterrupted or error free, 2) that the results obtained from the use of the Website will be satisfactory to you, 3) the accuracy, reliability or content of information provided on or through the Website. Your sole and exclusive remedy with regard to issues or dissatisfaction with the Website is to stop using the Website.

B. The Website is provided on an "as is" basis without warranties of any kind, either express or implied, including, but not limited to warranties of title or implied warranties of merchantability or fitness for a particular purpose, other than those warranties which are implied by and incapable of exclusion, restriction or modification under the laws applicable to the TOU.

C. This disclaimer of liability applies to any damages or injury caused by any failure of performance, error, omission, interruption, deletion, defect, delay in operation or transmission, computer virus, communication line failure, theft or destruction or unauthorized access to, alteration of, or use of record, whether for breach of contract, tortious behavior, negligence, or under any other cause of action. You specifically acknowledge that PLP is not liable for the defamatory, offensive or illegal conduct of other Users or third-parties and that the risk of injury from the foregoing rests entirely with you.

D. PLP and/or PLP's Associates shall be not be held liable for any damages, including, without limitation, direct, indirect, incidental, special, consequential or punitive damages arising out of the use of or inability to use the Website and Website Content. You hereby acknowledge that the provisions of this section shall apply to any and all efforts and actions, direct or indirect, related to using the Website.

E. In addition to the terms set forth above, PLP and/or PLP's Associates shall be not be held liable regardless of the cause or duration, for any errors, inaccuracies, omissions, infringements, typographical errors, or other defects in, or untimeliness or inauthenticity of, the information contained within the Website, or for any delay or interruption in the transmission thereof to you, or for any claims or losses arising therefrom or occasioned thereby. None of the foregoing parties shall be liable for any third-party claims or losses of any nature, including, but not limited to, lost profits, punitive or consequential damages.

F. Force majeure - PLP and/or PLP's Associates shall not be held liable or responsible for any failure or delay in performance due to circumstances beyond its control, including, without limitation, acts of god, war, riot, embargoes, acts of civil or military authorities, fire, floods, accidents, service outages resulting from equipment and/or software failure and/or telecommunications failures, power failures, network failures, failures of third party service providers (including providers of internet services and telecommunications).

G. You hereby waive any applicable civil code (e.g. California code §1542) which states the following or something similar to the following:

"a general release does not extend to claims in which the creditor does not know or suspect to exist in his/her favor at the time of executing the release, which if known by him/her must have materially affected his/her settlement with the debtor."

You agree to hold PLP and PLP's Associates harmless for any lost profits or other consequential, special, indirect, or incidental damages arising out of or in connection with this statement. The maximum liability arising out of this statement shall not exceed one hundred dollars (\$100).

In the event the above limitation or exclusion does not apply to you due to applicable law, the liability shall be limited to the fullest extent permitted by applicable law.

H. PLP may provide the means for you to register for or log into PLP using profile information retrieved from external websites (e.g. Facebook). In addition, PLP may provide the means for you to share information with external websites. However, PLP cannot control the operation of external websites and therefore shall not be considered responsible or held liable for any problems or liabilities incurred by you as the result of using links to external websites.

5.3 Termination

Either PLP or you may terminate this TOU agreement at any time.

Without limiting the foregoing, PLP shall have the right to immediately terminate your account in the event of any conduct which PLP, in its sole discretion, considers to be unacceptable, or in the event of any breach of this agreement. Termination notices shall be sent out by email, to the email address on file at the time of termination, prior to closing the associated account.

You may terminate your use of the Website at any time and for any reason.

In the case of termination, for whatever reason, any and all applicable terms under this agreement shall survive the termination.

5.4 Disputes

PLP will make every attempt to live up to the statements made on the Website and accompanying documents, however, there are no guarantees.

In the event a dispute arises due to a misleading, misinterpreted, misunderstood, or ambiguous term or statement, you agree to work with PLP in a reasonable and professional manner to resolve the dispute directly with PLP staff.

In the event that the dispute is not resolved informally by working directly with PLP staff, the exclusive method for resolving any disputes, controversies or claims of any nature, including those arising out of or relating to this Agreement, or the making, validity, interpretation, performance or breach of this Agreement, shall be arbitration in Ventura County, California before a single arbitrator under the auspices of, and in accordance with the commercial arbitration rules of, the American Arbitration Association. The single arbitrator shall have the power to award any and all remedies and relief whatsoever that is deemed appropriate in accordance with the terms of this Agreement. The award shall be final, binding and enforceable, and may be enforced by any court of competent jurisdiction. The procedure whereby the evidence (oral and/or written) relating to the matter is presented in the arbitration shall be as agreed to by the parties hereto, and in the absence of such agreement, shall be as

determined by the arbitrator, provided, that each party hereto shall have the right to discovery, to call witnesses and to cross-examine (either through legal counsel, expert witnesses or both). The decision of the arbitrator shall be rendered within thirty (30) days following the conclusion of the arbitration proceeding, but in the event that the arbitrator does not render an award within such period the arbitrator shall nonetheless retain jurisdiction of the matter for the purpose of making an award as soon as reasonably possible. Such arbitration proceedings shall be the exclusive means to resolve any disputes, controversies or claims between the parties hereto, provided, however, that either party hereto shall have the right to seek temporary and/or preliminary injunctive relief in a court of competent jurisdiction in Ventura County, California, to enjoin violations of this Agreement pending final resolution of the controversy in arbitration.

You agree to not elevate a dispute of any kind to a litigation or legal claim against PLP or PLP's Associates. In addition, you agree to indemnify, defend, and hold harmless PLP and PLP's Associates (hereinafter "Indemnitees") from and against all demands, losses, claims, penalties, fines, liabilities, causes of action, expenses and costs, including attorneys' fees, judgments, or loss of any kind due, which may arise during or be caused in any way arising from your use of and activities related to the Website.

5.5 Venue

The use of the Website and TOU shall be governed by, construed, enforced under, and interpreted in accordance with the laws of the state of California, applicable to agreements made to be entirely performed within the State of California, without resort to its conflict of law provisions.

5.6 Severability

If any provision of the TOU is found invalid or unenforceable under judicial decree or decision, the remainder shall remain valid and enforceable according to its terms. Without limiting the previous, it is expressly understood and agreed that each and every provision of the TOU that provides for a limitation of liability, disclaimer of warranties, or exclusion of damages is intended to be severable and independent of any other provision and to be enforced as such. Further, it is expressly understood and agreed that if any remedy under the TOU is determined to have failed of its essential purpose, all other limitations of liability and exclusion of damages set forth shall remain in full force and effect.

5.7 Agreement

Unless specified otherwise in writing, the TOU and Privacy Policy constitute the entire agreements between you and PLP with respect to the use of the Website and supersedes all prior agreements, communications and proposals, either electronic, written or verbal.

In the event there is a conflict between the TOU and Privacy Policy, the TOU takes precedence.

5.8 Changes

PLP has the right, at any time, to change or discontinue any aspect or feature of the Website, including, content, hours of availability, and equipment needed for access or use.

PLP has the right to make changes to any content, at anytime and for any reason deemed necessary by PLP, including, 1) to clarify statements that are found to be subject to interpretation, 2) to correct errors or add missing information, and 3) to address unforeseen problems, such as system failures or cyber attacks. Any use of the Website after changes have been made shall be deemed as acceptance of such changes.

You agree to indemnify and release PLP and/or PLP's Associates from any liability whatsoever resulting from changes.

5.9 Relationship

You agree that no formal or legal relationship is established between you and PLP solely as a result of agreeing to the TOU, becoming a User or using the Website. This includes the following relationship types: joint venture, co-venture, partner, consultant, employment, client, representative, and agency.

5.10 Assignment

PLP may assign, transfer, or sublicense the TOU, in whole or in part, in its sole discretion. You agree not to assign, transfer, or sublicense your rights under the TOU.

5.11 Copyright Infringement Claims

This section defines the procedures for you (Claimant) to notify PLP of any alleged copyright infringement. Any other type of notification must be handled in accordance with section 5.13.

PLP is in compliance with Title 17, United States Code, Section 512(c)(2) and the Digital Millennium Copyright Act ("DMCA") and will promptly investigate any claim of copyright infringement and take appropriate action as defined under the DMCA.

Prior to making a claim, Claimant should first determine if a valid case can be made for infringement. For example, a legal exception or the defense of "fair use" may apply to the alleged infringement matter. Some examples of "fair use" include uses for, commentary, search engines, education, criticism, news reporting, research, and library archiving. The United States Copyright Office provides detailed information on what constitutes copyright infringement on its website located at www.copyright.gov and provides summarized information on a circular located at www.copyright.gov/circs/circ01.pdf. Once Claimant determines that a valid case can be made for infringement, a claim can be submitted by providing the following information to PLP:

- name, description and exact location where the copyrighted material is used or displayed,
- contact information for the owner of the copyrighted material, including, full name, mailing address, phone number, and email address,
- contact information for the Claimant, including, full name, mailing address, phone number, and email address (if different than the owner), and
- a signed statement that certifies, under penalty of perjury, that the complaint is accurate and made in good faith and that the Claimant has full legal authority to enforce the copyrights that may have been infringed.

Send all claim information by email to PLP's DMCA Designated Agent at support@projectlaunhpad.com with the word DMCA in the Subject box. PLP will take all appropriate steps, as defined by the DMCA, to resolve the issue. However, PLP can make no guarantees with regard to the outcome.

5.12 Notices

From PLP

General notices that could affect you and other Users may be conveyed in a number of ways, including, Website posting, email, or Twitter. Personal notices that affect only you shall be conveyed by direct email, using your current email address on file.

To PLP

You can send suggestions, questions or comments to PLP using the following email address:
support@projectlaunchpad.com

5.13 Misc

No waiver by either party of any breach or default herein shall be deemed to be a waiver of any preceding or subsequent breach or default.

The section headings used herein are for convenience only and shall not be given any legal import.

The word Project Launchpad, PLP, PLP's logos and other related trademarks appearing on the TOU or Website are pending or registered trademarks of Project Launchpad. All rights reserved.

All other trademarks appearing on the TOU or Website are the property of their respective owners.

Words such as include, included, or including are used to denote, in all cases, inclusion without limitation.

PLP is a participant in the Amazon Services LLC Associates Program, an affiliate advertising program designed to provide a means for sites to earn advertising fees by advertising and linking to amazon.com, amazonsupply.com.